



FRANKLIN COUNTY & THE NORTH QUABBIN REGION RESOURCES

Legal Supports for Housing

Community Legal Aid, Inc.

To apply for legal services, please call the # below or apply online here: www.communitylegal.org (855) 252-5342

Court Service Center

43 Hope St., 1st Floor, Greenfield
In-person: Tuesdays and Thursdays ONLY
8:30am - 1pm and 2pm-4pm

Remote(email/phone/zoom): M/W/F
For intake: Virtual Court Service Center:
M - F. 9am-12pm By telephone:
1-646-828-7666, press #, #,
Meeting ID: 161 526 1140 or by video:
www.zoomgov.com/j/1615261140
greenfieldcsc@jud.state.ma.us

Western Housing Court

37 Elm Street, P.O. Box 559, Springfield
WesternHousingCourt@jud.state.ma.us
(413) 748-7838

Massachusetts Fair Housing

Assistance with Housing Discrimination
57 Suffolk Street, Holyoke
www.massfairhousing.org
(413) 539-9796

Shelters for the Unhoused

Wells Street Shelter

Open 24/7, 60-72 Wells Street, Greenfield
Until March 31, 2023: www.servicenet.org
(413) 772-6100 Press 2
As of April 1, 2023: www.csoinc.org
(413) 772-6100 Press 2
Emergency hotel stays may be available -
call (413) 772-6100 Press 2 for more
information

Greenfield Family Inn and Shelter

Closed referral system for families
128 Federal Street, Greenfield
(413) 774-6382

Shelter for Survivors of Domestic Violence

SafePassage-Located in Northampton
www.safepass.org/shelter/
(413) 586-5066

Womanshelter/Companeras

Located in Holyoke, (413) 538-9717
24/7 Crisis Hotline: (413) 536-1628

Elizabeth Freeman Center

Located in North Adams
www.elizabethfreemancenter.org/
(413) 663-7459 24/7 Crisis Hotline
(866) 401-2425

YWCA Western MA

Located in Springfield
<https://www.yvworks.org/>
24/7 Crisis Hotline: (413) 733-7100

Emergency Short-Term Hotel Stays for Survivors of Domestic Violence

SalasinProject

474 Main St, Greenfield
www.salasinproject.org (413) 774-4307

New England Learning Center for Women in Transition

Greenfield & Orange
www.nelcwit.org
24/7 Crisis Hotline: (413) 772-0806 Toll-free
crisis number Franklin County/North Quabbin:
(888) 249-0806

Youth Services for those Unhoused

Dial/Self Youth and Community Services

Food, Housing, Basic Needs
196 Federal Street, Greenfield
www.dialself.org/teenhousing.html
(413) 774-7054

Sober/Supportive Housing

GAAMHA, Inc.

Sober Supportive Housing Greenfield
149 High Street (For Men)
22 Cedar Street (For Women)
www.gaamha.org (978) 632-0934

Jana's Place

Recovery Home for Women & Survivors of
Commercial Sexual Exploitation - Worcester
www.liftworcester.org/janasplace/
(774) 243-6025

Money for Housing

Residential Assistance for Families in Transition (RAFT)

Free Money for Rent/Utilities
9 AM—4:30 PM M-F
42 Canal Road, Turners Falls
<https://fcrha.org/raft-emergency-assistance/>
(413) 223-5228

Warming Center

Craig's Doors Warming Center

457 Main Street, Amherst
(old VFW building) Hours: 8 am - 4 pm
Monday through Friday

Housing Availability and General Information

Look4Help

Food, Housing, Money, Rent Assistance, Legal
Aid (413) 774-2318
www.look4help.org
*Shutting down February 28, 2023

413Cares

Food, Housing, Money, Rent Assistance, Legal
Aid
www.413cares.org

Franklin County Regional Housing and Redevelopment Authority

241 Millers Falls Road, Turners Falls
www.fcrhra.org
(413) 863-9781

Housing Consumer Education Center

9 AM - 4:30 PM M-F
241 Millers Falls Road, Turners Falls
www.fcrhra.org
(413) 863-9781

Shelburne Housing Authority

www.shelburnehousingauthority.org
(413) 625-9360

Montague Housing Authority

41 Sunrise Terrace, Turners Falls
www.montague.net/p/139/Montague-Housing-Authority
(413) 863-8445

Greenfield Housing Authority

1 Elm Terrace, Greenfield
www.greenfieldhousing.org
(413) 774-2932

Community Action, Pioneer Valley

393 Main Street, Greenfield
www.communityaction.us
(413) 475-1570
119 New Athol Road., Suite 150,
Orange (978) 544-8091

Orange-Athol Housing Authority

21 Morton Meadows, Athol
www.atholorangehousing.org
(978) 249-4848

Western Massachusetts Network to End Homelessness

www.westernmasshousingfirst.org/need-help/

Family Self Sufficiency Program

1 Elm Terrace, Greenfield
www.fcrhra.org/rental-assistance/family-self-sufficiency-program
(413) 774-2932



Basic Needs & Recovery

Basic Needs

Center for Self Reliance

Food, Clothing, Charging,
Mon/Thurs/Fri 11am-4pm; Tues 11am-6p
Closed: Wed/Sat/Sun
156 Main Street, Greenfield
www.communityaction.us/foodpantries
(413) 773-5029

Salvation Army

72 Chapman Street, Greenfield MA
Laundry, Showers
Mon-Fri 9am - 11am
(413) 773-3154

Greenfield Public Library

Bathrooms, Books, Computer Access, Wifi.
Mon-Wed: 9:30am-8pm;
Th/Fr: 9:30am-5pm; Sat: 9:30am-2pm
402 Main Street, Greenfield
www.greenfieldpubliclibrary.org/
(413) 772-1544

Franklin Area Survival Center

Food, Clothing, Phone Charging
Monday - Saturday: 10am - 5pm
Closed Sundays
Food Pantry: 10am - 1:30pm Mon-Fri
96 4th Street, Turners Falls
(413) 863-9549

Whitney's Pantry

Personal Care Essentials
Last Monday Every Month
4:30pm - 5:30pm
The Episcopal Church of Saints James and
Andrew, 8 Church St., Greenfield.
(413) 773-3925

Crisis (Phone) Services

CSO Crisis Hotline (413) 774-5411

Crisis Text Line

text the word HOME to 741741

National Suicide Prevention Line

(800) 273-8255

Mass 2-1-1: Dial 2-1-1 for

Massachusetts's critical health and human
services hotline.

MA Substance Use HELPLINE

(800) 327-5050

Harm Reduction/Recovery Supports:

Check Websites for Current Hours

The RECOVER Project

68 Federal Street, Greenfield
www.recoverproject.org (413) 774-5489

Wildflower Alliance

20 Chapman Street, Greenfield
www.wildfloweralliance.org
(413) 772-0715

North Quabbin Recovery Center

416 Main Street, Athol
www.nqcc.org/nqrc
(978) 249-4989

Tapestry (Narc/Syringe Access)

Mobile outreach can be arranged
www.tapestryhealth.org
call or text (413) 221-7722 or
(413) 475-3377

Opioid Task Force of Franklin County and the North Quabbin Region/CONNECT

www.opioidtaskforce.org/connect/resources/

FREE FOOD RESOURCES

Mondays

Franklin County Community Meals Program

Mon 5:30-6:30 PM
Our Lady of Peace Church 7th Street,
Turners Falls www.fccmp.org Greenfield:
(413) 772-1033 Orange: (978) 544-2149

Second Helpings Meal

Mon 4:30-5:30 PM The Episcopal Church of
Saints James and Andrew, 8 Church St.,
Greenfield. Takeaway window in the
Whiteman Room, (413) 773-3925

Tuesday And Wednesday

Franklin County Community Meals Program

Tues/Wed from 4:45 - 5:45 pm
Second Congregational Church, Court Square
on the side driveway.

Western Mass Mobile Food Bank

2nd Wednesday of the month:
7 Oak Courts, Greenfield 1:30 - 2:30pm
3rd Wednesday of the month:
62 5th Street, Turners Falls 1:30 - 2:30pm

Thursday

Franklin County Community Meals Program

Thurs 5:00 - 5:30 PM
Orange United Methodist Church,
104 South Main Street, Orange

The Center for Self-Reliance, West County

Every Wednesday from 11am - 4pm
Cowells Gymnasium Basement
51 Maple Street, Shelburne Falls
www.communityaction.us/food-pantries

Friday

Free Meals in West County

Friday evenings, 6pm Trinity Church,
17 Severance Street. Shelburne Falls. All are
welcome. No reservations needed.
(413) 625-2341.

Saturday

Stone Soup Cafe Free Meals

Saturdays 399 Main St. Greenfield
RSVPs at (413) 422-0020

Sunday

Sunday Sandwiches

Sun 11:30am - 12:30pm
The Episcopal Church of Saints James and
Andrew, 8 Church St., Greenfield.
(413) 773-3925

Food Pantries and Information

Franklin County Food Access

Contains updated information on food access
resources.
www.bit.ly/FCFoodResourcesList

Good Neighbors Food Pantry

4:00pm - 5:30pm on the third Tuesday each
month.
Charlemont Federated Church, 175 Main St,
Charlemont (413) 339-4294 Call (413)
337-4957 for emergency food distribution

Orange Food Pantry

Thurs 10am - 3pm
118 East Main Street, Orange
(978) 544-2149

Salvation Army

72 Chapman Street, Greenfield,
Community Feeding Program: Mon - Fri
7am coffee; 8am breakfast; 11:30am lunch
Food Pantry: M/W/F 9am - 3:30pm;
T/TH 9am - 2:30pm
Athol: Tues & Fri 9am - 12pm
Community Meal (with delivery) Tues 4pm
Kids Club (ages 5-12), dinner provided:
Thurs 4:30pm
107 Ridge Ave, Athol (978) 249-8111

Hilltown Churches Food Pantry

Every Other Tuesday: 3pm-5pm
29 Main Street, Ashfield
(413) 625-0020

